

**ROLLING HILLS
ELECTRIC COOPERATIVE**

NEWS

Rolling Hills Electric Co-op, Inc.

Board of Trustees

Michelle Brokes, President
Wilson — District 1

Paul Wilson, Vice-President
Burr Oak — District 2

Justin Trost, Secretary
Concordia — District 3

Corey Dlabal, Treasurer
Wilson — District 1

Eric Andersen, Trustee
Jamestown — District 3

Mike Brzon, Trustee
Courtland — District 3

David Dubbert, Trustee
Beloit — District 2

John George, Trustee
Lebanon — District 2

Sarah Goss, Trustee
Kanopolis — District 1

Tom Marr, Trustee
Formoso — District 2

Staff

Douglas Jackson, General Manager

Contact Us

3075B U.S. Hwy. 24 | P.O. Box 339
Beloit, KS 67420
785-534-1601 or 800-530-5572

Like us on Facebook

For outage updates, energy efficiency tips and cooperative news.



Rolling Hills Electric Partners with Cooperative Response Center, Inc. (CRC)

Working together to provide service excellence

Rolling Hills Electric is excited to announce a new business partnership with Cooperative Response Center (CRC) effective March 2 to assist with customer service needs.

CRC is a nationwide, 24/7 contact call center, handling after-hours calls for nearly 500 electric utilities nationwide. The Minnesota-based cooperative organization provides support to utility companies in the form of call overflow, outage dispatching, and more. CRC currently has three regional call centers in the United States located in Austin, Minnesota; Dunlap, Tennessee; and Abilene, Texas.

CRC provides member support 24 hours a day, seven days a week. During busy office hours, evenings, weekends, or holidays, calls will transfer to CRC to limit customer wait times. To expedite your call, it is helpful that you provide important key information to avoid delays in getting help to you as quickly as possible, including your account number, physical address and, most importantly, your meter number. All of this information can be found on your billing statement. CRC representatives are unable to share any account information with non-account holders, per company policy.

Keeping your contact information updated is crucial. If you are calling from a phone number Rolling Hills Electric has on file, your call automatically will sync with your account information, considerably shortening the response time.

Members will still call the same numbers — 785-534-1601 or toll-free 800-530-5572 — to report electrical outages, which will be automatically forwarded to CRC when calls are not being handled by our office. CRC will handle all after-hours outage calls from 5 p.m.-8 a.m. Monday-Friday, and 24/7 during weekends and holidays

Please keep in mind that CRC's customer service representatives have some limitations to the services they can provide our members. If you have questions regarding opening or closing your account, transferring or disconnection of service, payments, billing questions, or payment arrangements, please contact us during regular business hours Monday-Friday 8 a.m. to 5 p.m.

Operations Update

Crews will continue working at the Kanopolis substation so some members in that area may experience brief outages in the upcoming month while upgrades take place. We appreciate your patience during this time!

Join Us for
Rolling Hills Electric Co-op's
Annual Meeting
Friday, April 22, 2022

Meeting Schedule

- Co-op Updates
- Director Elections
- Member Q&A
- Door Prizes
- Safety Demo

*Rolling Hills
Electric
Headquarters*

3075B U.S. Highway 24
in Beloit, Kansas
Registration and Meal
at 5:30 p.m.
Meeting at 6:30 p.m.

*Don't forget to
Return Your
Ballot*

Please return your directors election ballot via mail, hand deliver or delivery at the annual meeting. Please do not send your ballot with your bill payment.

Attend the meeting to experience:

Door Prizes

Director Elections

Dinner

Director Candidates

DISTRICT 1, POSITION 2

Michelle Brokes, Wilson

DISTRICT 2, POSITION 2

John George, Lebanon

DISTRICT 3, POSITION 2

Mikek Brzon, Courtland

2021 Property Taxes Paid

Rolling Hills Electric's property taxes in 2021 totaled \$1,520,789.16. This was an 11.6% increase from 2020.

The chart at right shows the 2021 amount for each county as well as the prior year for comparison.

The members of Rolling Hills Electric Cooperative, ultimately pay this bill.

This is where part of the money goes when you pay your electric bill each month, as the cost of property taxes directly affects the cooperative's bottom line.

County	2020	2021
Barton	\$268.20	\$300.22
Clay	\$1,256.68	\$1,365.96
Cloud	\$110,487.06	\$126,820.36
Ellsworth	\$141,867.87	\$161,970.70
Jewell	\$123,208.52	\$138,904.34
Lincoln	\$100,790.00	\$111,624.88
Mitchell	\$307,078.44	\$350,818.24
Osborne	\$141,802.87	\$173,701.64
Ottawa	\$430.90	\$494.16
Phillips	\$1,352.24	\$1,681.80
Republic	\$163,739.06	\$177,038.60
Rooks	\$7,964.56	\$8,891.12
Russell	\$101,053.21	\$88,944.75
Saline	\$475.04	\$556.92
Smith	\$118,906.81	\$132,365.53
Washington	\$41,887.55	\$45,309.94
TOTAL	\$1,362,569.01	\$1,520,789.16

George & Wilson Receive Director Gold Certificate

Rolling Hills Electric Trustees **JOHN GEORGE** and **PAUL WILSON** recently received their Director Gold certifications.

To earn this highest level of certification, they had to complete the Certified Cooperative Director courses and then earn their Board Leadership Certificate.

To maintain the Director Gold Certification, a board member must earn three credits from an approved list of continuing education programs within a two-year period.

Director certificate programs are specifically designed to help electric cooperative directors, at every stage of their service, understand their roles and responsibilities, stay up-to-date on the key issues and trends in the industry and prepare them to meet current and future challenges facing electric cooperatives.

Board members receive their education courses throughout the year in conjunction with a variety of conferences and events hosted by Kansas Electric Cooperatives, Inc., the statewide association, and National Rural Electric Cooperative Association.

Help us congratulate both board members on this achievement and their continued service to Rolling Hills Electric.



Paul Wilson (left) and John George (right) holding their new Director's Gold Certificates



PLANNING A DIGGING PROJECT ON YOUR PROPERTY?

If you dig without knowing what is located below, you could damage an underground line.

Not only could you be seriously injured, but you will be responsible for the cost of repairs. To avoid hassles and fines, **CALL 811**, the Call Before You Dig number, at least two business days prior to breaking ground.

NOTE 811 locators do not mark privately owned underground lines, such as service to outbuildings, sprinkler systems or invisible fences.

AN UNEVENTFUL DIGGING PROJECT IS THE BEST KIND TO HAVE.

Remember to *#ThankALineworker*

Lineworkers serve on the frontlines of our nation's energy needs, and **ON APRIL 11, 2022**, Rolling Hills Electric Cooperative, along with other electric cooperatives across the country, will honor the men and women who work hard to keep the lights on.

Line crews work around the clock, sometimes in difficult and dangerous conditions, to keep power flowing to our local communities. Whether they're restoring power after a major storm, or maintaining critical infrastructure to our electric system, lineworkers are at the heart of our co-op.

When a storm hits, they set aside their personal priorities because Mother Nature doesn't work

around holidays, vacations and birthdays. A service-oriented mentality is one of the many admirable characteristics of an electric lineworker.

Rolling Hills Electric is proud to honor the 24 lineworkers and seven operations staff members who maintain over 6,400 miles of power lines in our service territory.

Rolling Hills Electric invites all co-op members to take a moment and thank a lineworker for the important work they do. On April 11, you can use #ThankALineworker on social media to show your support for the brave men and women who power our lives. We're extremely grateful to have such a great operations staff!



Cody Bacon
Electrician
Beloit



Adam Badger
Journeyman Lineman
Beloit



John Bailey
Operations Assistant
Ellsworth



Tyler Bailey
Journeyman Lineman
Beloit



Kenneth Castor
Member Service Tech
Ellsworth



Craig Clark
Journeyman Lineman
Beloit



Todd Eitzmann
Journeyman Lineman
Belleville



Doug Erbebo
Journeyman Lineman
Ellsworth



Brian Falk
Journeyman Lineman
Ellsworth



Steve Habiger
Journeyman Lineman
Ellsworth



Max Hulbert
Construction Foreman
Beloit



J.R. Hynek
Journeyman Lineman
Beloit



Cregg Jeffery
Maintenance Foreman
Beloit



Tyson Knox
Journeyman Lineman
Beloit



Marc Martin
Operations Manager
Beloit



Riley Moore
Apprentice Lineman
Belleville



Pete Orozco
Mapping Technician
Beloit



Rodney Payne
Operations Assistant
Beloit



Clay Pickel
Journeyman Lineman
Beloit



Jerry Roesti
Construction Foreman
Beloit



Tyler Roesti
Outpost Foreman
Ellsworth



Ben Ruthstrom
Outpost Foreman
Osborne



Casey Smith
Journeyman Lineman
Beloit



Hudson Smith
Apprentice Lineman
Ellsworth



Scott Splichal
Journeyman Lineman
Belleville



Kendall Strutt
Outpost Foreman
Belleville



Kyle Strutt
Journeyman Lineman
Osborne



Jerry Webb
Journeyman Lineman
Beloit



Trent Webb
Journeyman Lineman
Osborne



Justin York
Journeyman Lineman
Osborne



Justin Zerbe
Metering Specialist
Beloit